

Childcare By Rachel

Welcome Pack

June 2024



childcarebyrachel@outlook.com

www.childcarebyrachel.yolasite.com



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Thank you for your interest in my childminding service. The information provided in this Welcome Pack is to help give you an overview of how I work and what I can offer for you and your child. If you have any further queries please don't hesitate to ask and I would be happy to discuss these with you.

The policies and procedures are put in place so we both have an understanding of how the setting is run and what is expected of each other.

"Amazing childcare"

"Rachel has been wonderful with my daughter. When choosing a childminder it can be really hard to feel confident about your decisions when going back to work but Rachel was fantastic from the start. Gradually getting to know my baby and making her feel safe and confident when being looked after. My daughter, now nearly 2, really enjoys her time at Rachel's and I can leave her feeling reassured that she is happy and being cared for."

Sam (Parent from Taunton)

"Fantastic"

"Rachel is patient, kind, considerate and nurturing, She is fantastic with my children and genuinely loves spending time with children. She has good relationships with both of my children and takes time to get to know them and their needs. She provides a fun, safe and stimulating environment filled with fun activities. I would not hesitate in leaving my children in her care."

Becky (Parent from Taunton)

"My daughter absolutely loves going"

"Rachel has been my childminder for my daughter (now 3) since she was 7 months old. Rachel has been fantastic! My daughter absolutely loves going and Rachel's family treat her like a member of their family, creating a wonderful home-from-home environment. Not once has she ever been worried or upset about being left with Rachel which shows just how comfortable she is there. I always get a little report every day of her eating, sleeping and toileting which is very helpful for a parent to know. Rachel always provides a wide range of activities and I love that she celebrates special occasions with the children. I can't express how much ease it brings as a parent knowing my daughters wellbeing is always top priority of Rachel's."

Nikki (Parent from Taunton)

About Me



Hello and welcome to Childcare by Rachel! My name is Rachel and I'm an Ofsted registered childminder based in Taunton, Somerset.

I'm also a full time mum to my 11 year old twins Morgan & Mason & wife to my husband Dave of over 16 years. We currently have one pet, our very friendly small dog 'Benny' (Lhaso Apso), and have lived in our smoke-free home in Taunton for over 20 years.

I have worked with children for over 11 years, plus having all the extra experience that comes with being a parent to boy/girl twins, really gives me a good all round understanding of childcare for children of all ages.

I used to be a registered childminder previously too but stopped to have my own children. Now that my children are older and at school, I am back in childminding which I absolutely love and enjoy.

I've always known that childcare was for me and that being part of a child's life in helping them develop and grow up in a safe, fun and caring setting is really personal to me.

As a self employed childminder it allows me to have more 1-2-1 time with the children and allows me to work to the well structured setup I pride myself on. I'm well trained, fully qualified and properly insured with a solid understanding of the Early Years Foundation Stage. This helps me deliver a positive and prosperous childcare service to the children in my care.

Rachel

Ofsted Registration No. 2534597

Registration Date: 20th May 2019



Our very friendly family
Dog called 'Benny'



My Qualifications, Training & Experience

Required Qualifications

- Ofsted Registered
- Local Authority Childminder Training
- Introduction to Child Protection
- Recognising and Preventing FGM
- Paediatric First Aid Training
- DBS Checked

Additional Training / Certification

- Ofsted Certificate of Approval
- Delivering The EYFS
- Supporting Children's Emotional Wellbeing
- Safeguarding Children
- Schemas
- Anxiety In Children
- Infection Prevention in Early Years
- EYFS Two Year Check
- I am also a member of 'Pacey' (Professional Association for Childcare and Early Years)

My Experience

- I was previously a registered childminder for 6 years (but stopped to have my children)
- I work as a registered childminder as I enjoy caring for children and supporting their development
- My experience as a parent and my childminder training has provided me with strong childcare skills
- I feel very comfortable and competent caring for children of all ages

As a working mother myself, I understand how difficult it can be to leave your child in the hands of someone else. I hope to make this transition as easy as possible for you and your child.

I aim to provide a wide range of opportunities in the form of interactive fun and challenging activities to enable children of all backgrounds and abilities to develop and learn through play in a caring, supportive and safe environment.

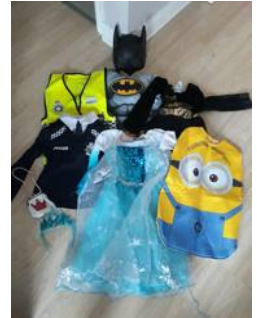
I fully understand the importance of learning through play and I appreciate that each child is unique. What one child enjoys, another may not. I believe children should be treated with respect and that they learn from positive role models.

About My Setting

I pride myself on having a safe, clean and smoke free home. I have an enclosed garden full of equipment and toys which is always open to the children. I'm within walking distance of parks, the library and the museum.

Toys/Activities at my setting

- Books for all ages
- Soft toys / baby dolls
- Puzzles for all ages
- Lights and sounds activity toys
- Colouring books, pencils & crayons
- Dressing up
- Games
- Messy play i.e. paints, glues, crafts, etc.
- Playdoh
- Cars & garage
- Play kitchen, food & utensils
- DVDs
- Bike & scooter (in garden)
- Chalk board & play table (in garden)



All toys are checked and cleaned regularly. Broken ones are thrown away and replaced. Babies toys are cleaned after use as they tend to put everything in their mouths.

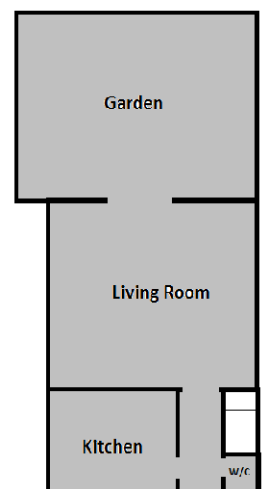


Images represent a sample of the toys available.

Activities & Places we may Visit...

- Toddler group
- Local Parks
- Feeding ducks
- Indoor play areas / Children's centres
- Library visits
- Museum visits
- Go out for a walk
- Garden play
- Cooking
- Arts & crafts
- Puddle jumping

My Setting Floor Plan



Key Information

My Contact Details

- Mobile: 07738 172217
- Tel: 01823 330685
- Email: childcarebyrachel@outlook.com
- Website: www.childcarebyrachel.yolasite.com
- Address: Trinity Road, Taunton, Somerset, TA1 3JJ

My Availability/Service

- Term time childminding (Term dates available upon request)
- School drop off &/or pick up ('Holy Trinity CofE Primary School' only)

My Working Hours

- Monday to Wednesday from 7.30am until 6pm

My Charge(s)/Payment

- From £4.00 per hour, per child
- Fees invoiced monthly by email (on or around 15th) with payment due by the end of the month
- The fee will stand if you child is sick or absent
- The fee will not stand if I am sick
- Late payment will be charged at £5.00 a day
- I accept payment by bank transfer
- A receipt will be provided via email for all payments

Food

- I do not provide food and ask that all parents provide a lunch box for their child containing all the food they will require for the day.
 - I would respectfully ask that no chocolate, sweets or nuts are included in your child's lunch
- All food and drink will be consumed at the table and we will all sit together at meal times.

Policies & Procedures

Due to the service I provide, I require parents to read and sign my policies and procedures. These will include the following;

- Accidents, Incidents or Injuries Policy
- Admissions Policy
- Behaviour Management Policy
- Child Protection Policy
- Complaint Policy
- Confidentiality Policy
- Drop Off & Collection Policy
- Equal Opportunities Policy
- Fees Policy
- GDPR Policy
- Health & Safety Policy
- Lost Child Policy
- Medicine Policy
- Settling In Policy
- Working in Partnership With Parents Policy
- Pet Policy

Copies of the above policies will be provided to you and you will be asked to sign to say you have read each one before your child begins their placement. They can also be viewed & downloaded from the 'Parent Portal' section of my website at www.childcarebyrachel.yolasite.com.

Should any policy be updated, you will be notified and asked to sign to say you have read the updated policy. Printed copies of my policies can be provided to you upon request.

Parent Portal

Welcome to my Parent Portal



Welcome Pack

 [Welcome Pack \(Jan 2020\).pdf](#)
Size : 1865.019 Kb
Type : pdf

Policies

 [Accidents, Incidents or Injuries Policy \(March 2019\).pdf](#)
Size : 45.748 Kb
Type : pdf

 [Admissions Policy \(May 2019\).pdf](#)
Size : 37.235 Kb
Type : pdf

 [Behaviour Management Policy \(March 2019\).pdf](#)
Size : 46.578 Kb

As a way of keeping parents up to date with important information, related to your child's care, I have created a 'Parent Portal' on my website, strictly for parents of children in my care.

Upon a successful placement being agreed for your child, you will be provided with access to the Parent Portal where I will ensure all current versions of all of my policies are available for you to view and download.

If you have any questions regarding the Parent Portal, experience problems accessing the portal or have any queries related to the content within the portal, please don't hesitate to contact me.

FAQs

How does the settling in process work?

I usually require 1 or 2 hours with your child to get to know them. The first hour is with you present and the second hour is without you present. Both hours are free of charge. Following these taster hours I would then allow a further settling in period of 1 month after completion of a contract. This is to give both of us enough time to ensure we are the right fit for each other.

How do you keep parents informed of their child's progress?

You will be provided with a daily diary for your child that can include; what they ate, when they napped, any wet/dirty nappies, etc... We would usually have discussions each day at pick up and drop off too.

What if my child is unwell?

If your child is unwell at any time whilst in my care I will contact you and let you know. You, or a responsible adult you nominate, would be required to collect your child as soon as possible. If your child is unwell prior to your arrival at my setting, please notify me at your earliest opportunity so I am aware your child will not be attending.

How do you ensure the children's safety in your care?

Each morning I carry out a risk assessment of my setting to ensure it is safe. Anything considered to be a 'risk' is removed, moved, secured or made safe to protect all children in my care. I will also never leave your child unattended. I have a 'Child Protection Policy' that covers this in more detail.

Can I visit your setting to decide if you and your setting are right for me and my child?

Of course. Please contact me and we can arrange a visit at a time to suit. This will give us both the opportunity to ask any questions. Most visits tend to last around 20 minutes.

Do I sign a contract?

Yes. Following completion of the taster hours and a placement being offered, a contract is completed with you to secure your child's placement and the hours of childcare required. The contract is reviewed annually as a minimum.

What if I need more childcare than my contracted hours?

I am happy to offer additional 'ad hoc' childcare on a case-by-case basis. Please contact me with the hours you require and I will let you know if I can support those hours. Any additional childcare is charged at the normal rate.

Do you offer a siblings discount?

Yes, I am happy to offer a sibling discount and this can be discussed with you.

Thank you for your interest in my childcare service.